

# A COMPARATIVE ANALYSIS OF ISD/SAT PROCESS MODELS

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## Abstract

U.S. military services implement the functions of training development, acquisition, and management through process models referred to as Instructional Systems Development (ISD) or Systems Approach to Training (SAT). Due to differences in their missions, organizational structure, defense systems, training delivery systems, and training product formats, the services have developed distinct variations in their ISD/SAT models. The great reliance now being placed in computers to help perform ISD/SAT analyses makes the exchange of training data, analyses, and products between services difficult to accomplish.

If the services are to effectively and efficiently achieve their training missions, the DoD training community will need to place greater emphasis on Joint Service training and the sharing of training data and analysis products. To foster the flow of training data between services, a Joint Service management initiative, named the Automated-Training Evaluation, Acquisition, and Management (A-TEAM) program, was undertaken from 1992 through 1995 to establish commonality, compatibility and interoperability in Department of Defense (DoD) training systems development and management. A key issue examined by the A-TEAM was the degree of commonality between the service-specific ISD/SAT processes.

This paper describes results of a comparative analysis performed on the ISD and SAT models used by the military services. The specific models analyzed include:

<u>Service</u>	<u>Model</u>	<u>Key Documents</u>
Air Force	ISD	AF Manual 36-2234 and AF Handbook 36-2235 series
Army	SAT	U.S. Army Training and Doctrine Command (TRADOC) Regulation 350-7 and TRADOC Pamphlet 351 series
Coast Guard	ISD	Commandant Instruction (COMDTINST) 1550.9 and the Coast Guard Job and Task Analysis Aid
Marine Corps	SAT	Marine Corps Combat Development Command (MCCDC) SAT Guide and other related references
Navy	ISD	Naval Education and Training (NAVEDTRA)-130, -131, and -135

This analysis also aligned Military Standard (MIL-STD) 1379D tasks with the SAT/ISD models described above. As an ISD benchmark, the 1975 Interservice Training Review Organization (ITRO) ISD methodology (described in the rescinded NAVEDTRA-106A and TRADOC Pamphlet 350-30) provided the initial framework for the Joint Service process model.

The A-TEAM ISD/SAT comparative analysis produced two outputs. First, an all-encompassing "Master List" of DoD Training Development processes was identified. Second, a series of conclusions demonstrating that, although challenging and difficult, the successful exchange of training data and products across the services is possible regardless of ISD or SAT model differences.

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## INTRODUCTION

The U.S. military services have been successfully using Instructional Systems Development (ISD) and Systems Approach to Training (SAT) methods and procedures for over twenty years to develop training and training systems (Saettler, 1968). The service-specific models that have evolved contain many common processes, but also contain numerous steps and procedures that are unique to the individual Services. These service-specific training development and management processes reflect and support their unique mission, training vocabulary, system analysis requirements, training organization and management philosophies, and documentation requirements.

## A-TEAM Program

In July 1995, the U.S. Air Force Armstrong Laboratory concluded the Automated-Training Evaluation, Acquisition, and Management (A-TEAM) program. The A-TEAM was a three year Department of Defense (DoD) initiative to examine the feasibility of establishing commonality, compatibility, and interoperability in the development and implementation of DoD training systems, tools, and methodologies. Within the A-TEAM, the Functional Description Special Team (FDST) completed a major project identifying computerized training development and management tools, describing these tools, and aligning the capabilities of these tools to a master list of DoD training processes.

To assess the capabilities and potential interoperability of automated training development tools, the A-TEAM developed an automated management tool called the A-TEAM Process Mapper. The A-TEAM Process Mapper stores the service-specific ISD/SAT processes and aligns a service or DoD training development process model to its counterparts in the other services. Central to the Process Mapper was the A-TEAM DoD "Master List" of Training Development processes. The "Master List" provides the foundation for comparing and contrasting service and DoD training development processes. Each process in this list is either unique or common to two or more services/sources.

## Need for ISD/SAT Comparative Analysis

The A-TEAM program specifically required an ISD/SAT Comparative Analysis as its building block for the Master List of Training Development Processes. But the need for a current comparison of ISD/SAT processes is considerably more fundamental than that immediate requirement. Current trends in DoD downsizing and in the associated cutbacks in training resources virtually ensure a greater DoD dependence on Joint Service training, as well as sharing training resources and information.

Many training developers and managers express concern that their service-specific requirements are so unique that they preclude the use of other services' training materials and information. This situation prompts the following questions:

- Are some processes within the service-specific ISD/SAT models interchangeable?
- Can information be reasonably exchanged during the implementation of these models?
- Are there sufficient similarities across the ISD/SAT models that a DoD Master List of Training Development Processes could be prepared?

These questions could be answered by assembling and analyzing the information in the A-TEAM Process Mapper,

### Previous ISD/SAT Comparisons

The A-TEAM ISD/SAT Comparative Analysis had an advantage in that several excellent previous analyses had been undertaken and provided an analytical starting point. Several excellent sources included:

- *History of ISD Concepts*, (Shriver, 1978);
- *Current Research Programs in ISD*, (McClelland, 1978);
- *The Interservice Procedures for Instructional Systems Development*, (Branson, 1978);
- *Centralized Course Development in the Navy*, (Scanland, 1978);
- *The Instructional System Development Manual: Tool or Tyrant*, (Montermerlo, 1979);
- *Chapter 12 - Instructional Technology: A History*, (Reiser, 1987) in *Instructional Technology: Foundations*, by Dr. Robert Gagne;
- *Chapter 15 - Instructional Systems Development*, (Branson and Grow, 1987) in *Instructional Technology: Foundations* by Dr. Robert Gagne;
- *Systems Concepts for Training System Development*, (Hayes, 1992).

More direct application included:

- *Comparative Analysis of Models of Instruction*, (Andrews and Goodson, 1980) - which compared the 1975 ITRO ISD model with other ISD methodologies.
- *The Instructional Systems Development Model and Systems Engineering*, (Ball, 1984) - which compared ISD with Systems Engineering techniques and procedures.
- *A Comparative Analysis of ISD Procedural Models*, (Schaefer, 1985) - Proceedings of the 1985 Interservice/Industry Training Equipment Conference (I/ITEC).

## COMPARATIVE ANALYSIS

### ISD/SAT Models Examined

To accurately portray a DoD Master List of Training Development processes, the A-TEAM FDST examined key ISD/SAT doctrine from each service and from two widely accepted DoD sources. A "Master List" of ISD/SAT processes linked to each Service/DoD source was developed and coordinated for review and edits within the A-TEAM's multi-service membership. The following ISD/SAT models and procedures were examined:

- Air Force ISD: Air Force (AF) Manual 36-2234 and AF Handbook 36-2235.
- Army SAT: U.S. Army Training and Doctrine Command (TRADOC) Regulation 350-7, and TRADOC Pamphlets 351-12, 351-13, and 351-14.
- Coast Guard ISD: Commandant Instruction (COMDTINST) 1550.9 and the Coast Guard Job and Task Analysis Guide.
- Marine Corps SAT: Marine Corps Combat Development Command (MCCDC) SAT Guide and Fleet Marine Force Manual (FMFM) 0-1.
- Navy ISD: Naval Education and Training (NAVEDTRA)-130, -131, and -135.
- Interservice Training Review Organization (ITRO) ISD: NAVEDTRA

TABLE 1 - COMPARISON OF MILITARY TRAINING DEVELOPMENT PROCESSES - PART I					
ISD/SAT PHASES	1. IRO ISD	2. AR FORCE ISD	3. ARMY SAT	4. COAST GUARD ISD	
LINE #	NAME/DIRA 106A/ TRADOC Pam 350-30	AF Manual 36-2234 & AF Handbook 36-2235	TRADOC Pam 361-12/-13/-14 & Reg 350-7	COMINST 1300.8 and JOB & TASK ANALYSIS AD (DRAFT)	
1	I. ANALYZE	I. Analyze	I. Analyze	01. Analyze	
2		I.1 Perform Mission Analysis	I.1 Conduct Mission Analysis		
3					
4					
5		I.1.5 Perform Collective Task Analysis	I.2 Perform Collective Task Analysis		
6	I.1 Analyze Job	I.2 Perform Occupational Job Task Analysis	I.3 Perform Job Analysis	01.01 Analyze Job	
7				01.01x Develop Tasks Using Equip. Anal Method	
8		I.3 Perform Educational Analysis	I.4 Select Tasks	01.03 Select Tasks	
9	I.2 Select Task Functions	I.4.7 Select Tasks for Instruction	I.5 Perform Individual Task Analysis	01.05 Conduct Task Analysis	
10	I.3 Construct Job Performance Measures	I.4 Perform Training Task Analysis		01.06 Conduct Content Analysis	
11					
12					
13					
14		I.5 Perform Learning Analysis			
15			I.6 Develop Mission Training Plans		
16			I.7 Develop Soldiers Training Publications		
17					
18	I.4 Analyze Existing Courses				
19	I.5 Select Instructional Setting		I.5 Select Instructional (Site) Setting	01.04 Conduct Job Aid Analysis	
20					
21					
22	II. DESIGN	II. Design	II. Design	02. Design	
23	II.1 Describe Entity Behavior	II.6 Perform Target Audience Analysis	II.1 Describe Target Population	02.02 Define Target Population	
24	II.1 Develop Objectives	II.7 Develop Objectives	II.2 Write Learning Objectives	02.01 Develop Objectives	
25		II.1.6 Develop Hierarchy of Objectives	II.3 Construct Learning Analysis Hierarchy		
26	II.2 Develop Tests	II.2 Develop Tests	II.6 Design Tests	02.02 Develop Test Items	
27	II.4 Determine Sequence and Structure	II.1.7 Prioritize, Cluster & Sequence Objectives	II.4 Sequence Learning Objectives	02.03.01 Sequence Terminal Learning Objectives	
28			II.7 Select Learning Strategy	02.03 Develop Instructional Strategy	
29	II.1.2 Specify Instruction Management Plan	II.4 Design Instructional Plan			
30			II.8 Select Media and Methods		
31	II.1.1 Specify Learning Events/ Activities		II.9 Select Learning Events/ Develop Activities		
32	II.2.2 Make the Media Selection	II.4.2 Select Media		02.03.04 Describe Media Usage	
33					
34					
35					
36			I.10 Design Training Products	02.04 Develop (Initial/ Draft) Curriculum Outline	
37					
38		I.5 Design Instructional Info. Mgmt. System			
39	III. DEVELOP	III. Develop	III. Develop	03. Develop	
40	III.1 Review/ Select Existing Materials	III.3 Review Existing Materials	III.1 Review Existing Materials	03.01 Review/ Select Existing Materials	
41			III.2 Revise or Develop Materials	03.02 Develop (Instructional) Materials	
42					
43	III.4.5.1.1.7 Prepare Plan of Instruction	III.1 Prepare Plan of Instruction/ Course Syllabus	III.3 Prepare Program of Instruction	03.0201 Develop Curriculum Outline (CO)	
44					
45	III.4.5.1 Develop Instructor Guide (IG)	III.18 Prepare Lesson Plans	III.4 Develop Lesson Plans	03.0204 Develop Instructional Guides	
46					
47	III.4.5.2 Develop Student Guide (SG)	III.2 Produce Instructional Materials	III.4.9 Prepare/ Identify Student Handouts	03.0203 Develop Instructional Manuals	
48					
49	III.4.4 Develop Instruction	III.2 Produce Instructional Materials		03.0206 Develop Non-Print Media	
50	III.5 Validate Instruction	III.3 Validate Instruction	III.5 Validate Training Materials and Production	03.03 Validate Materials	
51		III.4 Finalize Instructional Materials		03.04 Revise Course	
52			III.6 Obtain Development Approval		
53			III.7 Plan Staff, Faculty & Cadre Training		
54			III.8 Maintain Development Audit Trail		
55	IV. IMPLEMENT	IV. Implement	IV. Implement	04. Implement	
56	IV.1 Implement Instructional Mgmt. Plan	IV.1 Implement System Functions			
57			IV.1 Train Staff, Faculty & Cadre		
58			IV.2 Conduct Training	04.01 Conduct Instruction	
59	IV.2 Conduct Instruction	IV.2 Conduct Instruction			
60					
61		IV.3 Conduct Operational Evaluation			
62			IV.3 Maintain Implementation Audit Trail		
63	V. EVALUATE	V. Evaluate	V. Evaluate	05. Evaluate	
64	V.1 Conduct Internal Evaluation		V.1 Conduct Internal Evaluation		
65					
66		V.1 Perform Formative Evaluation			
67		V.2 Perform Summative Eval. & Oper. Tryouts			
68	V.2 Conduct External Evaluation		V.2 Conduct External Evaluation	05.02 Conduct External Evaluation	
69		V.3 Perform Operational Evaluation			
70					
71				05.01 Develop External Evaluation Instruments	
72				05.03 Analyze External Evaluation Results	
73	V.3 Revise System	IV.34 Revise Instructional System	V.4 Revise and Re-Use Instruction	05.04 Revise Course Where Necessary	

106A and TRADOC Pamphlet 350-30.  
Both have been rescinded.

Military Standard (MIL-STD) 1379D, Military Training Programs. MIL-STD-1379D identifies training development and management tasks to be completed by contractors in support of military training requirements.

Table 1, Comparison of Military Training Development Processes, contains a

high level listing of "Master List" Processes. This Table also depicts the alignment of processes across each source/service-specific process. Each service/source has its own columns for training development processes segregated by ISD/SAT phase. The right-most column labeled "A-TEAM/DoD MASTER PROCESS LIST" provides the common alignment point for each source.

TABLE 1 - COMPARISON OF MILITARY TRAINING DEVELOPMENT PROCESSES - PART II				June 1995
MARINE CORPS SAT MCDOC SAT GUIDE and RWMF 0-1		NAVY ISD NAVEDTRA 130 (Tasks, -131 (PPP), & -135, and CHAMNIST 150028, 150073, 155028, & 155051)	DD MILITARY TRAINING PROGRAMS MILITARY STANDARD 1330	A TEAM DOD MASTER PROCESS LIST
		LINE #		
I. Analyze	I. Analyze		1. Analyze	1
I.1 Conduct Mission Area Analysis	I.1 Perform Mission Analysis	201.0201 Conduct Mission Analysis	I-01 Conduct Mission Analysis	2
I.2 Analyze Mission				3
I.4 Produce Mission Essential Task List				4
I.6 Analyze Collective Tasks		201.0203 Perform Collective Training Task Analysis	I-02 Perform Collective Task Analysis	5
I.7 Analyze Job	I.31 Develop Course Training Task List	201.0210 Conduct Occupational Analysis	I-03 Conduct Occupational Analysis	6
	I.3P Develop PPP Tables: Equip/Sys/Subsys (ESS)	201.0207 Develop Personnel Performance Profiles (PPP)	I-04 Perform Equipment Task Analysis	7
			I-05 Perform Educational Analysis	8
I.5 Produce Individual Task List		201.0204.02 Select Tasks for Training	I-06 Select Tasks	9
I.7 Analyze Individual Tasks	I.2 Perform Task Analysis	201.0204 Perform Individual Task Analysis	I-07 Perform Individual Task Analysis	10
				11
	I.4 Develop PPP Tables: Tasks/Functions			12
	I.5P Develop Training Path System Requirements	201.0208 Develop Training Path System Requirements		13
				14
I.8 Develop Mission Performance Standards				15
I.9 Develop Individual Training Standards		202.0209 Develop Individual Trng. Standards Sys.		16
		202. Assess Training Technology	I-08 Assess Training Technology	17
I.10 Determine Instructional Setting	I.5P3 Id. Trng. Path Sys/ PPP Trng. Level Assigned	203.0208 Determine Instructional Setting for Tasks	I-09 Select Instructional Setting	18
				19
				20
I.11 Conduct Unit Training Assessment				21
II. Design	II. Design		2. Design	22
II.1 Determine Target Population Description		201.0201 Identify Target Population Prerequisites	2-01 Identify Target Population	23
II.3 Write Learning Objectives	II.1 Write Learning Objectives	203.0204 Develop Learning Objectives	2-02 Develop Learning Objectives	24
II.2 Conduct Learning Analysis	II.2 Perform Learning Analysis	203. Learning Analysis	2-03 Perform Learning Analysis	25
II.4 Write Test Items	II.4 Develop Test Items	205. Test for Measurement of Personnel Achievement	2-04 Develop Test	26
II.6 Sequence Terminal Learning Objectives	II.3 Sequence Learning Objectives	203.0209 Develop Learning Objective Sequence	2-05 Sequence Learning Objectives	27
II.5 Select Delivery System		203.0212 Develop Course Structure and Sequence		28
		203.0217 Determine Instructional Methodology	2-06 Determine Instructional Strategy	29
				30
	II.5.6/7 Select Instructional Method(s) & Media	II.5 Identify Course Divisions		31
		II.6 Select Media	2-07 Select Media	32
		II.7 Identify Media Features		33
		207. Identify Training System Modification Requirements	2-08 Id. Trng. Sys. Modification Requirements	34
		208. Identify Training System Functional Requirements	2-09 Id. Trng. Sys. Functional Requirements	35
		211. Design Instructional Media	2-10 Design Media	36
				37
				38
III. Develop	III. Develop		3. Develop	39
III.1 Review Source Doc/ Existing Instruction			3-01 Review Existing Instruction	40
III.2 Develop Instruction				41
III.5 Develop Course Descriptive Data	III.9 Develop Training Course Control Document	106.0201 Develop Course Descriptive Data		42
III.6 Develop Program of Instruction	III.1 Develop Curriculum Outline of Instruction	106.0203 Develop Course Present Schedule Chart	3-02 Develop Course Syllabus	43
		203.0212 Develop Course Structure and Sequence		44
III.23 Develop Instruction (LP/ Student Materials)	III.1 Develop Lesson Plans	210. Develop Lesson Specifications	3-03 Develop Lesson Plans	45
III.23 Develop Instruction (LP/ Student Materials)	III.2 Develop Trainee Guides	303. Develop Instructor Training Materials		46
	III.3 Develop Test Package	304. Develop Trainee Training Materials	3-04 Develop Trainee Training Materials	47
III.3 Develop Media	III.4 Develop Instructional Media Material	305. Develop Achievement Measurement Tests		48
III.4 Validate Instruction	III.5 Validate Instruction	307. Produce Instructional Media	3-05 Develop Instructional Media	49
	III.6 Finalize Instructional Materials	402.0207 Conduct Training Materials Validation	3-06 Validate Instruction	50
				51
				52
				53
				54
IV. Implement	IV. Implement		4. Implement	55
IV.2 Prepare for Instruction			4-01 Prepare for Instruction	56
IV.1 Prepare for Unit Training				57
	IV.1.1 Training Instructional Staff			58
IV.4 Conduct Instruction	IV.2 Conduct Instruction	401. Conduct Training	4-02 Conduct Instruction	59
IV.3 Conduct Unit Training				60
				61
				62
V. Evaluate	V. Evaluate		5. Evaluate	63
V.1 Plan and Conduct Evaluation	V.1 Perform Internal Evaluation and Feedback	402. Evaluate Training	5-01 Perform Internal Evaluation	64
				65
	V.2 Perform External Evaluation and Feedback	402. Evaluate Training	5-02 Perform External Evaluation	66
V.3 Perform (Evaluation) Data Management				67
				68
V.2 Analyze and Interpret Evaluation Data				69
V.4 Revise Training Plan/ Instruction		402.0209 Dev/ Submit Approval Change Ctrl Procedures	5-03 Revise Instruction	70
				71
				72
				73

### Analytical Method

Each ISD/SAT model was examined to obtain an understanding of its evolution, to identify basic differences and the causes of these differences between the service-specific models, and to develop a technique for presenting the differences between the models.

1. The membership of the A-TEAM FDST, identified, acquired and reviewed the ISD/SAT references for their service.
2. The key ISD/SAT reference material, with subject matter expert (SME) review, was examined to determine the functional processes contained in the service's ISD/SAT model.
3. The ISD/SAT model processes were aligned to their counterpart processes

from the other ISD/SAT models. The accuracy of this alignment effort was the most difficult aspect of this comparative analysis. Constant re-examination of the ISD/SAT references and continued coordination with the multi-service membership of the A-TEAM FDST ensured accurate alignments.

- Finally, a proposed DoD "Master List" of ISD/SAT Training Development Processes was completed using the aligned source/service-specific ISD/SAT processes as its foundation. A master process describes the combination of the aligned source/service-specific processes or the actual source/service-specific process, if only one exists. -- This DoD "Master List" was used within the A-TEAM Process Mapper as a common basis for comparing the capabilities of existing DoD training development tools.

### **Analytical Lessons Learned**

This section addresses the difficulties, opportunities, and findings encountered when comparing the ISD/SAT processes of the U.S. military services.

#### **Product vs. Process Orientation**

Some of the service-specific ISD/SAT references are quite explicit in identifying the processes, their definition, scope, sequence, and sub-processes/steps. The 1975 ITRO ISD provided extensive detail about its processes and the suggested sequencing of the processes. Likewise, the ISD/SAT doctrine for the Air Force, Army, Marine Corps, and Coast Guard generally provide a

The Navy, with its recently published NAVEDTRA-130, -131, and -135 have written their doctrine with the orientation toward products, e.g., Lesson Plans, Trainee Guides, Tests for Measurement of Trainee Achievement, Curriculum Outline of Instruction, and Training Course Control Documents. The training development and management tasks described in MIL-STD-1379D are also written in a product, rather than process, oriented manner. However, the figures in Appendix A of MIL-STD-1379D do identify "task input/output relationships" as well as a "task flow to systems approach to training".

It is not within the purpose of this study to offer any conclusion as to which doctrinal format is superior. This study simply acknowledges the difficulties associated with developing a process flow from product oriented reference material.

#### **Levels of Indenture**

Levels of indenture represent the hierarchy of processes for each service/source and the A-TEAM/DoD Master Process List. 1 Analyze represents the first level of indenture. 1-01 Conduct Mission Analysis represents the second level of indenture, and MIL-STD-1379D's 201.02.01 Conduct Mission Analysis represents the third level of indenture. Table 1 shows up to six levels of indenture.

Table 1 provides many good examples of level of indenture differences in process definition across the services. For example, the training development processes (A-TEAM Master Process 3-02) of a Curriculum Outline/Syllabus or Plan/Program of Instruction (POI) is identified at the second

**Table 1. Comparing Levels of Indenture**

ITRO ISD	AR FORCE ISD	ARMY SAT	COAST GUARD ISD	MARINE CORPS SAT	NAVY ISD	A TEAM DoD MASTER PROCESS LIST
III. Develop	III. Develop	III. Develop	03. Develop	III. Develop	III. Develop	3. Develop
III.3 Review/ Select Existing	III.3 Review Existing Materials	III.1 Review Existing Materials	03.01 Review/ Select Existing	III.1.1 Review Source		3- 01 Review Existing
		III.2 Revise or Develop	03.02 Develop (Instructional)	III.2 Develop Instruction		
III.4.5.1.7 Prepare Plan of Instruction	III.1 Prepare Plan of Instruction/ Course Syllabus	III.3 Prepare Program of Instruction	03.02.01 Develop Curriculum Outline (CO)	III.5 Develop Course	II.9 Develop Training Course	
				III.6 Develop Program of Instruction	II.9.1 Develop Curriculum Outline of Instruction	3- 02 Develop Course Syllabus

recommended sequencing of process completion with a description of each process.

level of indenture within the Air Force, Army, and Marine Corps. The Coast Guard and Navy place their Curriculum Outline

development at the third level of indenture. ITRO ISD, with its very detailed process descriptions, has Plans of Instruction at the sixth level. Table 2, Comparing Levels of Indenture, clearly shows these distinctions. The difference in levels of indenture is not necessarily an indicator of differences in emphasis, or in the level of detailed guidance provided by the service. Differences in levels of indenture may simply reflect the level of process indenture identified in the ISD/SAT references used. In most instances, the differences in level of indenture reflect perfectly reasonable considerations such as:

- Differences in doctrinal writing styles;
- The level of detail in which the reference addresses/describes ISD/SAT processes; and
- doctrinal interpretation by the A-TEAM FDST.

Some services choose to provide procedural guidance only at a very high level of indenture. For example, most services provide guidance on the preparation of Lesson Plans and Trainee Materials (e.g., Student Guides, Student Handouts, etc.). As indicated in Table 1, the Marine Corps' MCCDC SAT Guide identifies one combined process (III.2.3 - Develop Instruction) as being equivalent to what the other services consider to be two distinct processes. This situation could be a reflection of the USMC's acknowledgment that it frequently trains Marines in courses managed by other services. Therefore, a USMC-specific Lesson Plan or Trainee Materials might be better defined by subordinate USMC training commands or by the other service's managing the Joint Service training.

#### Training Responsibility Delegation

The manner and organizational philosophy that a service delegates its training responsibilities has a direct impact on defining its doctrinal processes. For example, the Army's TRADOC doctrine is often very precise in how it requires training development processes to be performed. Recommended Task Selection Models are

provided in TRADOC Pamphlet 351-13. Generally, the TRADOC proponent schools are expected to adhere to these process guidelines. The Air Force doctrine (AF Manual 36-2234) provides broad task selection guidelines, but basically leaves the Task Selection Model identification and its criteria to the individual Training Squadrons and Wings.

The Navy's doctrine identifies completed training products. It generally allows the individual training commands to develop and implement their own procedures for developing the required training products. The Navy may have developed this training philosophy in response to its' diverse training requirements, directly related to unique environments addressed by the often-referred-to "four different Navies": Land, Air, Sea, and Submarine.

#### Doctrinal Timeliness

The timeliness of the doctrine is a definite consideration. The 1975 ITRO ISD provided a solid starting point for ISD/SAT process definition for many years. But in twenty years, ISD and SAT procedures and techniques have been refined considerably. Hence, the ITRO ISD model was rescinded in 1990-1992 by the Army and in 1993 by the Navy.

The Navy only recently (1993) replaced NAVEDTRA-106A (ITRO ISD) and -110 with its' NAVEDTRA-130 series. Publication of the under-development NAVEDTRA-133 and -134 will complete the Navy's ISD doctrinal series. Although these references identify no Navy requirement to complete Collective Task Analyses, the Navy is currently undertaking efforts to develop a Mission Essential Task List (METL). METL doctrine will, in turn, undoubtedly be developed soon.

The Air Force also recently (1993-1995) updated its ISD doctrine with the publication of AF Manual 36-2234 and the 11 volumes of AF Handbook 36-2235.

The final release of TRADOC Regulation 350-XX, *Training Development Process, Management, and Product*

*Development*, may be complete by the time this article is published. It is certainly reasonable to assume that some significant changes are likely. Even the USMC has indicated that the MCCDC's SAT Guide is being significantly revised and may be republished soon.

#### Other Considerations

The alignment of training development processes from multiple DoD sources is also impacted by a series of other factors, some of which are briefly described below:

- The ISD/SAT doctrine of some services includes both training development and management processes. A clear distinction between Development processes and Management processes would be advisable.
- Unfortunately, Coast Guard SME representation within the A-TEAM FDST was minimal. A review of the Coast Guard Master Process List might have provided some changes to the information presented.
- Initially the A-TEAM Process Mapping effort was undertaken with a "bottom-up" approach, which attempted to identify ISD/SAT processes nearly at the data element level. Although the information gathered was precise, the volume of information became unwieldy. Ultimately, a "top-down" approach proved more successful.
- Due to time and resource constraints, the additional information available within the Data Item Descriptions (DID) cited by MIL-STD-1379D were not examined in detail. As MIL-STD-1379D was the most recent DoD doctrine describing Joint Service training development and management tasks/processes, it is reasonable to assume that examining the DID may have provided some additional definition to the A-TEAM/DoD Master Process List.

## **CONCLUSIONS**

This comparative analysis has reached many of the same high-level conclusions as Robert Schaefer's 1985 study:

- No one single training document completely covers all the training data and processes required to produce military training and training systems.
- Although each service has its' unique requirements and training philosophies, at the highest process levels (three levels of indenture and less) there is considerable similarity and potential for developing a DoD standard of integrated training development processes. - At the fourth level of indenture and greater, the A-TEAM comparative analysis frequently identified service-specific processes rather than DoD processes.
- The process of developing training materials and systems could be made more resource-effective if the individual Service's could share training information and material by utilizing a comprehensive and integrated ISD/SAT model.

#### **DoD Master List of ISD/SAT Processes**

A greater emphasis on Joint Service and Joint training is clearly the future of the U.S. Armed Services training community. Integration and standardization of training development processes would ensure that new training materials and systems would be developed in a manner which is the most resource-effective and produces the highest quality materials, regardless of which service had the propensity for its development or acquisition.

#### **Training Data and Product Exchange**

The Comparison of Military Training Processes can provide training managers and commanders for each service with the means to identify common points in analytical, design and development training processes. By aligning organizational responsibility, procedural guidance, and

training tool alignments with the Service-specific training development processes, and in turn a DoD Master List, training managers and commanders could readily identify their other-service counterparts and the efforts of these counterparts. Such information would greatly enhance any services ability to integrate training information and materials, thus saving increasingly scarce training resources.

The A-TEAM Process Mapper, which makes extensive use of this comparative analysis research, aligns the capabilities of training tools to the A-TEAM/DoD Master List of Training Development Processes. This information can clearly depict the potential for data exchange.

## Recommendations

The research developed under the A-TEAM Program and discussed within this paper provided the following recommendations:

- There is a need for DoD Master Process List of ISD/SAT Training Management Processes. This effort would probably be more difficult than the training development processes, due to service-specific differences in managerial styles, training documentation requirements, and training organizational structures and responsibilities. Ultimately the Training Development Processes would have to be aligned with the appropriate Training Management Processes.
- DoD ISD/SAT doctrine should be written in a process oriented manner, which would better explain the sequence and relationship between training processes and products. Guidance on training products would be extremely valuable, but should be included as Appendices to the DoD ISD/SAT process-oriented doctrine.
- There is a need for DoD Master List of ISD/SAT Training Development Processes. Use of business process re-engineering, with Integrated Computer Aided Manufacturing Definitions (IDEF) modeling, is strongly suggested to

configure the current "as-is" approach for all services in order to better develop a "Master" or "to-be" models. This will help to lay the groundwork for a Training Corporate Information Management (CIM) initiative. A CIM will increase military effectiveness while meeting the services' functional cost reduction targets and deploying technology in support of functional cost reduction and effectiveness objectives.

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